



A Program with the  
Colorado Attorney General  
and the AARP Foundation



Colorado Attorney General  
John W. Suthers



Better Business Bureaus®  
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# How to Protect Yourself: Consumer Tips for Moving

**Obtain Written Estimates-** Before moving obtain at least three written estimates. Don't take an estimate over the phone.

**Ask about Insurance Coverage-** Ask about the type and extent of liability coverage the mover carries. A mover without adequate coverage for the workers could put you at risk. Consider getting a rider to your homeowner's insurance.

**Be Careful when Packing-** If you do your own packing, DO A COMPLETE JOB! Many complaints arise after consumers unpack and find damaged goods. Carry valuables and important documents with you.

**Research the Company-** Find out how long the mover has been in business and research it's past successes and failures. Call or check online with your Better Business Bureau and/or the Federal Trade Commission to learn whether any complaints or lawsuits are pending.

*Prevent Financial Elder Abuse!*

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[www.aarpelderwatch.org](http://www.aarpelderwatch.org)

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