

PLEASE DELIVER THE FOLLOWING PAGES TO:

NAME: News Directors/News Editors
FROM: The Arapahoe County Sheriff's Office
DATE: July 23, 2009
TIME: 4:10 P.M.
Phone: 720.874.4165

MEDIA RELEASE

ARAPAHOE COUNTY SHERIFF'S OFFICE OFFERS NEW ONLINE REPORTING TOOL FOR THE COMMUNITY

In an effort to enhance the services provided to the citizens of our communities, the Arapahoe County Sheriff's Office is proud to announce a new online crime reporting tool. By utilizing the Citizen's Online Reporting System, citizens will be able to file official reports, 24-hours a day, 7-days a week, at a time convenient to their schedules.

The Arapahoe County Sheriff's Office handles over 92,000 incident calls per year. Calls for service are prioritized to ensure that emergencies are responded to quickly and efficiently. During periods of peak demand, non-emergency calls for service are handled following the emergency issues, which can result in a delay of response time for those non-emergency situations. This new, state of the art web based reporting system, will allow citizens to securely file a police report online, eliminating the need to wait for a deputy to respond and take the report. As an added benefit the reporting party will automatically be sent a copy of their police report by e-mail to help with the insurance claim filing process. This new tool is now available through the Arapahoe County Sheriff's Office website at www.arapahoesherriff.org.

Citizens will be able to report incidents of identity theft, theft under \$5,000, theft from motor vehicles, graffiti, vandalism, lost property, harassing phone calls, crime tips, etc., using the new online system. In order to complete an online report the incident must NOT be an emergency (if it is an emergency please call 911). In addition, the incident must have occurred within the jurisdictional boundaries of the unincorporated areas of Arapahoe County, the City of Centennial, the Town of Foxfield, the Town of Deer Trail, and the Arapahoe County portions of the Town of Bennett.

(more)



An Internationally Accredited Agency

Committed to Quality Service with an Emphasis on Integrity, Professionalism and Community Spirit.

The Citizen's Online Reporting System is designed to increase convenience to members of our community who have occasion to file a report. The Arapahoe County Sheriff's Office website can be accessed wherever an internet connection is available. The individual filing the report will answer a series of questions about the incident and electronically transmit the information to the Sheriff's Office. The electronic report will be reviewed by Sheriff's Office personnel and will receive the same investigative attention as a report taken by a deputy sheriff. Once the online report is processed by the Sheriff's Office, the reporting party will receive a confirmation e-mail with the assigned case number for their incident. The Citizen's Online Reporting System is currently available in English, Spanish and Chinese, although other languages will be available soon.

The Arapahoe County Sheriff's Office is excited to provide the new Citizen's Online Reporting System to the community. We expect to experience significant effectiveness and efficiencies in the delivery of public safety services, as well as enhanced levels of satisfaction/approval reported by our citizens.

For further information, please contact Arapahoe County Sheriff, Grayson Robinson, at 720-874-4165.

E N D