

Inmate Visitation

The Arapahoe County Detention Facility is located at 7375 South Potomac Street in Centennial, Colorado. To get to our facility, take the Arapahoe road exit from I-25 and go east for approximately 3.5 miles to Potomac Street. Take Potomac Street South for ¾ of a mile.

The Visitor Center is located on the East side of the main Detention Facility. All visitors will be required to park in the designated visitor parking lot. The main entrance of the Visitor Center is directly off of the parking lot.

Due to the number of visitors and the limited space availability, special visits may not be accommodated.

You may schedule your visits via the automated Inmate Visitation System on the web at <http://www.co.arapahoe.co.us/Apps/InmateVisitation> or by phone at 303-795-4524. You must have your Visitor I.D. Number to schedule any visits. To obtain your I.D. Number, or for any other assistance please call the Detention Center General Number 720-874-3500.

Frequently Asked Questions

Can I visit more than once a day?

No. In order to accommodate all visitors, you will not be allowed to visit more than once per day. Also, you will not be allowed to visit more than one inmate per day.

How early should I arrive for my visit?

Do not arrive more than 15 minutes prior to your scheduled visit.

What happens if I am late for my visit?

As long as you are no later than the 10 minute grace period, you will be allowed to visit. However, you will only get what time is remaining from your scheduled visitation.

What do I do when I arrive for my visit?

You will check in with the Visitor Center desk staff. Provide them with your current and valid identification card, driver's license, military ID, passport or Mexican counselor. Your identification will be verified against the registered visitor's list for that day. If you are not a registered preapproved visitor, you will not be allowed to visit.

Where do I go to begin my visit?

You will be directed to a visitation 'booth'. Please go to that assigned booth and have a seat. Your visit will begin when both parties pick up their handsets. The monitor will turn on and the time appears in the upper corner of the screen.

How long will my visit last?

You will have approximately 30 minutes to visit. The time will appear on the monitor to show you how many minutes are left in your visit. When the visit has been completed, the monitor will automatically shut off. Your visit is then ended and you must proceed immediately out of the visitation area. Be sure to get your identification back prior to leaving the premises.

Can I leave money?

Yes. You may leave money at the visitor center during their normal operating hours (8:00 AM through 9:30 PM). There is no limit to the amount of monies that you may leave. We are not able to provide change. Also, our staff is not able to provide any inmate account information. This information is confidential. Any funds being left for commissary purchases must be on the inmate(s) account by no later than 3:00 PM every Wednesday. All commissaries are delivered to the inmate(s) every Saturday.

(Rev 090910)