



Nancy's Dotings



As we see the lazy days of summer becoming a fading memory, we look forward to the coolness of coming months while also gearing up for a busy fall season. Most of you are acutely aware of the magnitude of work that goes into a General Election, and at just about the same time in November, we'll be opening a new drivers' license office at Altura Plaza in Aurora. Just one of these projects would be daunting, but as in the past, everyone in this office will pull together and make it work flawlessly.

The General Election on November 2nd requires much preparation. The Election's staff has been working behind the scene for months to ensure that all the details are reviewed, revised and implemented as needed. You have probably noticed that we have a few additional temporary staff in the Election's Division helping us keep up with data entry, judges hiring, and voter registration. A big welcome to **Barb, Linda D., Suzanne, and Linda Y.** We truly appreciate having you with us.

In early November we plan to open our third drivers' license office in Arapahoe County. It will be located at Altura Plaza, 14th and Chambers Road. I expect this office will become extremely popular when our citizens learn they have an alternative to the State Drivers' License office at 4th and Sable. The wait time for citizens at that office has often exceeded four or more hours.

People will be able to renew their driver's license, obtain a Colorado ID, and get a copy of their driving record. As one of our goals in Align Arapahoe, we are here to provide service to our citizens and this addresses that goal.

Also, September marks a milestone in our office. **Donna Larson**, Deputy of Motor Vehicle, retires after 40 years of working for Arapahoe County. **Donna** has been a dedicated employee, loyal team member, and a friend to all of us. We will miss her dearly, but wish her much happiness and good health as she begins the next chapter of her life.

To the entire staff, I thank you for your service to this office and to the County. It is because of you that the Clerk and Recorder's Office has a wonderful reputation. And I truly enjoy working with all of you. *Nancy Doty*

Motor Vehicle

New 2010 Legislation - The Department Of Revenue is adopting two new rules that will help alleviate late fees in certain situations. The new rules, Rule 44 and Rule 47, will be effective September 1, 2010. Rule 44 has several instances where a customer may be exempt from paying late fees, including Medical Hardship, Commercial Vehicle Trailer or Farm Trailer, Acts of God, Furlough Days, Information Technology Failure, and Office Closure or Weather-Related Delays. Rule 47 will exempt the late fees on expired temporary permit registrations. However, any late fees accrued prior to September 1, 2010 will still be owed at the time of Registration. Finally, Motor Vehicle Staff recognizes Donna Larson's retirement after 40 years of service. You will be missed. *Kent Lester*

To my dearest friends, how blessed I have been to have had the opportunity to work in this office for 40 years, to work along with you, to share so many wonderful stories of joy and laughter and sometimes sadness.



I never realized how difficult it would be to say good-bye to all of you until now but I know that I will come back to say hello again and again. I wish you all the best. *Donna Larson*



ELECTIONS

As we go into the General Election it is worth noting the success we had in the August Primary Election. We processed the highest number of ballots and had the highest percentage turnout in modern elections history for Arapahoe County. A stellar job by all of the Elections staff and managers, as well as the support help we received from the rest of the Clerk and Recorder staff. To process over 86,000 ballots and balance perfectly is an impressive achievement. Thank you to everyone who was a part of our success.

Now, it's time to focus on the November 2, 2010 General Election. Arapahoe County will issue over 200,000 mail ballots, operate eight Early Vote Sites, and open approximately 200 Polling Places, the planning and coordination, of which, all occurs at the same time!

We in Elections extend our best wishes to Donna Larson in her retirement.
Al Davidson



Democracy is not something you believe in, or a place to hang your hat, but it's something you do.
~Abbie Hoffman~

RECORDING

As of August the Recording Division is completely current on recordings and imaging. Staff has worked diligently to convert documents to the new Oncore Recording System and things are finally back to normal. This is wonderful news and has happened just in time for the busy "Election Season!" Way to go team!

The Recording Division is currently working with the Assessor's Office to electronically import or scan the TD1000 (property valuation) documents into OnCore. This is yet another example of how Arapahoe County employees work smart!

Joanne DiLeo



Challenges are what make life interesting; overcoming them is what makes life meaningful.
~Joshua J. Marine~

KUDOS

Several customers have commented about employees' excellent customer service and professionalism. Thank you **Cecil Thompson, Celina Martinez, Art Gaucin, Karen Townsend, Joy Tirrell, Marilyn Kirklin, Tina Flor, Sally Windham, and Leah Zimmerman** for going above and beyond for Arapahoe County citizens! Your extra effort is appreciated!



Clerk to the Board

In July staff scanned 48,000 pages into Document Management and in August the division scanned 95,000 pages. We would like to extend our gratitude to four County employees who helped support the division during a staffing shortage. Thanks **Joleen Sanchez, Zada Cunningham, Shannon Moreno,** and **Suzanne Smyrl** for your assistance!

S.A.F.E. training classes will be held on September 14th in the Grays Peak Training Room (Suite G-51). The classes run every half hour from 11:30 a.m. to 1:30 p.m. If you are interested in attending one of these lunch-hour trainings, please R.S.V.P to Terri Maulik. This is the final C&R-sponsored S.A.F.E. class for the 2009/2010 Award Year. Employees should attend these classes during their lunch hour or with pre-approved leave time. Attendees will receive one credit toward a meeting and one credit toward a training session.

Terri Maulik

★ Employee of the Month ★

Donna Larson was the August Employee of the Month. She is a dedicated employee who has excellent customer service skills, is dependable, reliable, and often works late without complaint. **Donna** is always willing to bring a dish on snack day and even brings food to share with the office just to be nice. **Ms. Larson** is very knowledgeable and is often assigned the task of researching unique cases and suggesting ways to resolve the problem. She has a wonderful sense of humor and can often be heard telling a joke or saying something amusing. Donna has worked in Recording, Bookkeeping, and Motor Vehicle. Known for her sharp business attire, people have often commented on her style, which has been known to include Bronco's shirts, prison stripes, panty hose, and hot pants. **Donna** has assisted in every election for the past 40 years, and even worked until 3:00 o'clock in the morning while in labor, delivering a baby the same day. **Ms. Larson** is finally retiring after 40 years of dedicated service to Arapahoe County. She will be missed.

The September, 2010 Employee of the Month is **Joan Hulse**. She is described as being capable, skilled, calm, dependable, unflappable, level-headed, sensible, kind, understanding, considerate, supportive, tolerant, and perceptive. **Joan** was recognized as an employee who goes above and beyond and is an overall joy to work with. For these reasons, and so many more, **Ms. Hulse** is September's Employee of the Month!

Thanks to both **Donna** and **Joan** for your hard work and dedication to excellence of service!

Social Committee

The Social Committee has several upcoming events planned for staff. Be sure to mark your calendars and join in on the fun!

Calendar of Events:

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|-------------------------------------|-------------------------------------------|
| Thursday, September 9 th | Employee Picnic 11:00 – 2:00pm, East Lawn |
| Tuesday, October 5 th | Snack Day |
| Tuesday, November 9 th | Snack Day |
| Thursday, December 9 th | C&R Holiday Party – West Hearing Room |